



MUNTPUNT PRIVACY STATEMENT

MUNTPUNT

MUNTPUNT (full details below) attaches great importance to the protection of your privacy. With this privacy statement, we aim to inform you as fully as possible concerning the use of the personal data that you entrust to us. All MUNTPUNT services provided for your use are hereinafter referred to as “the Service”.

THE EUROPEAN GENERAL DATA PROTECTION REGULATION OF 25 MAY 2018

MUNTPUNT undertakes to comply with the European regulation of 25 May 2018 concerning the protection of privacy in relation to the processing of personal data.

The General Data Protection Regulation (GDPR) is accessible via the website: www.privacycommission.be.

THE “CONTROLLER RESPONSIBLE FOR THE PROCESSING” AND THE “PROCESSOR”

In providing the Service, MUNTPUNT acts as “processor” and as “controller” of your personal data, as defined in Article 4 (7) and (8) of the GDPR. However, where processing by MUNTPUNT is done on behalf of the Flemish Community Commission (FCC) or Publiq VZW, MUNTPUNT acts solely as “processor” and the aforementioned principals as “controller”.

PERSONAL DATA

MUNTPUNT collects personal data in the context of the Service.

PURPOSES OF THE DATA COLLECTION

MUNTPUNT may only collect and process personal data in the context of the Service for one of the following purposes:

- to enable MUNTPUNT to contact you in the future concerning its offers, services and promotions
- to facilitate the service provision
- to improve the content and quality of the service provision
- for research and statistical purposes, through the setting up of collective profiles (not of individual persons)
- to keep you informed of our planned activities.

LEGAL BASIS FOR THE COLLECTION OF PERSONAL DATA

MUNTPUNT collects your data based on your explicit consent or based on an agreement between you and MUNTPUNT in relation to the use of the Service. Persons younger than 13 years require the permission of a parent or guardian.

METHOD OF COLLECTION OF PERSONAL DATA

Your personal data are collected and processed in the context of the Service on the basis of completed forms (whether or not electronic).

The data that MUNTPUNT collects are supplied by you on a voluntary basis. You are not in any way obliged to provide data.

The communication of certain personal data may be necessary in order to be able to use the Service. This is clearly indicated on the application form by an asterisk (*). The communication of other personal data (indicated on the application form without an asterisk) is optional.

RETENTION PERIOD

MUNTPUNT will retain your data as long as necessary for the provision of the Service.

RIGHT OF ACCESS TO AND RECTIFICATION OF YOUR PERSONAL DATA

You may at any time consult your personal data which are collected and processed by MUNTPUNT, by sending us an e-mail or writing to the address indicated below.

After MUNTPUNT has checked your identity, MUNTPUNT will notify you within 30 days.

In the event of error, inaccuracies or incompleteness in respect of your personal data, you may of course request MUNTPUNT to rectify or update the information.

RIGHT TO ERASURE

If you wish your personal data to be removed from our database, simply contact us by e-mail or letter; the contact details are shown below. We undertake to erase the data as soon as possible, excepting, of course, the data that must be retained in accordance with the law or agreement.

RIGHT TO RESTRICT PROCESSING

If you are of the opinion that your data are incorrect or that the processing is unlawful, you are entitled to have the processing of the data restricted.

If you wish to have the processing of your personal data restricted, simply contact us by e-mail or letter; the contact details are shown below. We will undertake to effect this restriction as soon as possible.

MUNTPUNT reserves the right to suspend the relevant Service to the individual concerned.

OWNERSHIP AND TRANSFER TO THIRD PARTIES

All information and personal data collected in the context of the Service are the property of MUNTPUNT and will only be used in accordance with the principles and conditions contained in the present Privacy Statement.

Your personal data will not be transferred to third parties without your permission, with the exception of the FCC and Publiq (see above). If you wish to transfer them to another processor, simply contact us by e-mail or letter; the contact details are shown below. We will undertake to meet this request as soon as possible.

RIGHT TO OBJECT AND AUTOMATED INDIVIDUAL DECISION-MAKING

If you are of the opinion that MUNTPUNT is collecting and processing your data inappropriately, you can lodge an objection at any time. In the event that MUNTPUNT is unable to demonstrate legitimacy, the processing will be suspended, as will the related service.

MUNTPUNT will not use your data for automated individual decision-making.

MISCELLANEOUS

You accept that MUNTPUNT may amend this Privacy Statement at any time. MUNTPUNT will inform you of important changes relating to the way in which MUNTPUNT handles your personal data, by sending you an e-mail or by posting a clear message on the website.

Version 06.09.2018

CONTACT

Our contact details are as follows:

MUNTPUNT v.z.w.
MUNT 6
1000 - BRUSSELS

E-mail: info@muntpunt.be
Tel.: 02/278.11.11

COOKIE STATEMENT

MUNTPUNT uses cookies in order to make your visit to www.muntpunt.be and all its sub-sites (hereinafter referred to as "the Website") more pleasant and more tailored to your requirements and preferences.

Cookies are small files, passed from a web server, which are placed on the hard disk of your device (computer, tablet, smartphone, etc.) and which hold information that is gathered in the context of your visit to a website.

The cookies that MUNTPUNT uses in the context of its Website are only 'technical' and 'functional' cookies, used to make certain aspects of the Website operate correctly or faster and to register your stated preferred settings. No personal data are stored in these cookies.

Furthermore, our Website contains buttons which enable the sharing of content via social media platforms (including Facebook, Twitter and Google+). When you click on one of these buttons to share information, the relevant social media network may place a cookie on your hard disk. It goes without saying that MUNTPUNT has no control over this, and we recommend that you consult the cookie policy of the social media platforms concerned.

If you do not wish cookies to be installed on your computer, you can reject them via the settings in your web browser. You can also remove cookies installed in your device at any time via the settings in your web browser.

If you reject the installation of cookies or remove cookies previously installed, it is possible that some parts of the Website will not work, or will not work as required.